CVSA Leadership Handbook

A reference guide for CVSA members who are serving or are interested in serving in leadership positions within the Alliance.

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Who We Are

The Commercial Vehicle Safety Alliance (CVSA) is a nonprofit association comprised of local, state, provincial, territorial and federal commercial motor vehicle safety officials and industry representatives. The Alliance aims to achieve uniformity, compatibility and reciprocity of commercial motor vehicle inspections and enforcement by certified inspectors dedicated to driver and vehicle safety.

Vision: CVSA will be recognized as the North American leader in commercial motor vehicle safety and enforcement.

Mission: To improve commercial motor vehicle safety and uniformity throughout the U.S., Canada and Mexico by providing guidance and education to enforcement, industry and policy makers.

Statement of Values

Integrity: Providing our customers with the basis for trust, accountability, transparency and respect.

Professionalism: Consistently developing the highest level of competence, work ethic, responsiveness, openess to new ideas, efficiency and continuous self-improvement.

Leadership: To inspire, influence, guide and support our members and partners in the pursuit of our mission.

Teamwork: Valuing people working together to achieve common goals and partnerships to achieve uniformity and enhance our effectiveness.

CVSA member jurisdictions are represented by various departments of transportation, public utility and service commissions, state police, highway patrols, departments of motor vehicles and ministries of transport. In addition, CVSA has several hundred associate members in industry who are committed to helping the Alliance achieve its goal of uniformity, compatibility and reciprocity of commercial motor vehicle inspections and enforcement activities throughout North America by individuals dedicated to highway safety.

History

The Alliance began in 1980 as an informal gathering of the U.S. western state agencies and Canadian provinces responsible for conducting commercial motor vehicle enforcement. The states and provinces were, in large part, using common criteria for regulation and commercial motor vehicle inspection functions, but there was also a redundancy of work effort that wasted government resources, equipment, personnel and time, and caused monetary loss for the motor carrier industry.

A memorandum of understanding (MOU) was developed to establish uniformity and reciprocity of highway enforcement activities in an effort to improve the safe operation of commercial motor vehicles. The MOU outlined the inspection procedures and out-of-service criteria which parties to the agreement would follow. Almost immediately, the agreement and concepts were successful.
The motor carrier industry and many other groups were supportive of the Alliance’s methods and accomplishments, and that interest led to significant interaction and involvement of the Alliance membership with industry, public safety organizations and the federal government. To accommodate this expanding interest, in 1982, the organization’s bylaws were ratified to add provisions for associate membership. In 1991, the Alliance, which had been made up of Canada and the United States, expanded to include Mexico, setting the framework for commercial motor vehicle uniformity and reciprocity in enforcement practices throughout North America and making CVSA the North American cooperative alliance that it is today.

CVSA’s core functions are to support the North American Standard (NAS) Inspection Program and all of its components:

- NAS Inspection Procedures (Levels I-VII)
- NAS Inspector Training Curriculum
- NAS Inspector Certification
- NAS Out-of-Service Criteria
- CVSA Decal Program

Since 1980, CVSA’s role in commercial motor vehicle safety and uniformity has evolved to encompass a broader array of activities and initiatives aimed at having a positive influence on enhancing safety on our roadways. These activities, coupled with our core programs, have brought a tremendous amount of respect and credibility to the organization, not just in North America but across the world. These efforts are born from the leaders and volunteers that actively participate in CVSA’s committees and programs, and they are truly making a difference and saving lives.

**Strategic Goals and Objectives**

**Enhance Programs and Services**

1.1 Ensure uniform, consistent and reciprocal application of the North American Standard Inspection Program.

1.2 Create and promote accountable and effective online training curriculum and certification programs and resources.

1.3 Support and enable member use of technology in enforcement.

1.4 Improve data quality, collection and analysis capabilities.

**Expand Communication and Outreach Activities**

2.1 Improve the quality, relevance and timeliness of information available to members.

2.2 Maintain existing and establish new partnerships and alliances supportive of the CVSA mission.

2.3 Protect and enhance the CVSA brand.

**Expand Advocacy and Outreach Initiatives**

3.1 Develop and implement an aggressive legislative/regulatory strategy that improves CMV safety.

3.2 Increase international regulatory harmonization and/or reciprocity.

3.3 Improve member and stakeholder awareness and engagement.
Improve Organizational Development

4.1 Ensure effective succession, leadership development and staff resources.
4.2 Expand membership and enhance membership participation.
4.3 Align CVSA resources with activities.

Organizational Structure

CVSA has four classes of membership:

Class I – Any state, provincial, territorial or federal government that has signed and agreed to abide by the provisions of the memorandum of understanding (MOU), and possesses responsibility within their government for the administration and enforcement of commercial motor vehicle and driver operations over the highway system(s).

Class II – Any local, municipal or other law enforcement governmental agency that has signed a written agreement or memorandum of understanding with a Class I Member.

Class III – Any association, company or individual that subscribes to the purpose of the Alliance. Class III members are referred to as “associate members” in the CVSA bylaws.

Class IV – Federal government agency representatives.

Geographic Organization

CVSA is an international organization. There are five geographical regions that make up the membership (Class I Members and Class II Local Members) of the Alliance. Geographical distribution is as follows:


Region II – Alabama, American Samoa, Arkansas, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, Oklahoma, South Carolina, Tennessee, Texas, Virginia and West Virginia.

Region III – Colorado, Illinois, Indiana, Iowa, Kansas, Michigan, Minnesota, Missouri, Nebraska, North Dakota, Northern Mariana Islands, Ohio, South Dakota and Wisconsin.

Region IV – Alaska, Arizona, California, Guam, Hawaii, Idaho, Mexico, Montana, Nevada, New Mexico, Oregon, Utah, Washington and Wyoming.

Region V – Alberta, British Columbia, Manitoba, New Brunswick, Newfoundland, Nova Scotia, Northwest Territories, Nunavut Territory, Ontario, Prince Edward Island, Quebec, Saskatchewan and Yukon Territory.
International Officers

Members of the CVSA International Officers are elected positions that are decided upon by a vote of Class I Members. The International Officers is made up of the president, vice president and secretary. Becoming an International Officer of the board of directors requires a significant commitment. You start out by being elected to the secretary position. The secretary is elected at the CVSA Annual Conference and Exhibition. Nominees must be Alliance members in good standing from a region other than those regions represented by the incoming president and vice president. After a year, the secretary progresses to vice president and then the following year to president. This three-year commitment is followed by an additional three years on the board of directors as a past president.

Serving as a CVSA International Officer provides the individual’s agency the opportunity to provide leadership on commercial motor vehicle safety issues and the future direction of the Alliance. In addition, you will bring new ideas and business practices to the Alliance’s leadership. Serving as an International Officer provides new learning opportunities that will be beneficial to the individual’s career path and to the individual’s agency.

President: Shall preside at all meetings of the Alliance and is chair of the board of directors. The president promotes and fosters the interests of the Alliance, and performs the duties customarily required of such an officer as assigned by the board of directors. Additionally, the president shall be responsible for the coordination of the CVSA Annual Conference and Exhibition. The president is responsible for the orientation of new members to the board of directors.

Vice President: Is the alternate for the president. The vice president is the liaison to Class III Members. The vice president is the principal liaison to member countries. The vice president is responsible for convening and chairing the CVSA Finance Committee.

Secretary: Is the alternate for the vice president. The secretary is responsible for monitoring the existing annual budget. The secretary is responsible for the orientation of new members to the Alliance. The secretary is responsible for the chairmanship of the CVSA Election Committee. Upon election of the secretary, the existing officers shall be advanced to the next highest office.

In addition, as an International Officer you will be required to be an active participant in the following:

Meetings: There are times you will be requested to travel with little notice, which may place a burden on your responsibilities at your regular job. It is important that your management and staff understand this commitment. Even though you may have two years before you are the president, vacancies may occur that would put you into that position early. Your state/province must be prepared for you to assume the position of president.

The CVSA Board of Directors has four face-to-face meetings annually. These take place in the winter in Washington, D.C., spring at the CVSA Workshop, summer at the North American Inspectors Championship (NAIC) and fall at the CVSA Annual Conference and Exhibition. The president also will be expected to travel for several additional trips during his/her term, as well as possibly testify at Congressional hearings.

Representation: As president, you are the primary officer of the board of directors. You may be called upon to testify before Congress and other organizations. You will be presenting the Alliance’s position; however, it will be known that you work for a state/provincial agency. You must have the authorization
from your state/province to represent the Alliance at these meetings. The vice president may be asked to fill in if the president is not able to represent CVSA.

**Knowledge:** You should understand CVSA’s bylaws and operational policies. You should be on top of rule changes and organizational changes at a federal/international level. CVSA staff will assist you with this information; however, there may be times when questions will be asked of you that relate to other issues.

**CVSA Annual Conference and Exhibition:** It has been the past practice for the state/province the president is from to host the CVSA Annual Conference and Exhibition. This usually consists of staff assistance and office equipment. Your commitment to CVSA should consider this past practice and the commitment your state/province would need to make.

*Notes on travel costs and time commitment:* We recommend that you consult with your immediate supervisor or organization about the demands that the position will require. Travel costs are covered by the jurisdiction. In the case of the president, in the event the employing jurisdiction has limitations on covering travel costs, CVSA can assist in covering some of the travel costs above and beyond the “typical” CVSA events.

**The Board of Directors**

The management of the Alliance shall be vested in the board of directors. The board of directors may, by a majority vote, establish by resolution such rules, procedures and policies as it deems necessary or desirable in order to conduct of the business of the Alliance. Any rules, procedures or policies adopted by the board of directors shall have the same force and effect as those contained in the bylaws.

The voting members of the board of directors (12) are made up of the International Officers, three immediate past presidents, regional presidents and the Class II Local Member president. The non-voting members consist of the region vice presidents, Class II Local Member vice president, Class III Associate Member president, Federal Motor Carrier Safety Administration (FMCSA), Pipeline and Hazardous Materials Safety Administration (PHMSA), Canadian Council of Motor Transport Administrators (CCMTA) and the Secretaria de Comunicaciones y Transportes (SCT).

The board of directors may delegate authority to such individuals, as it deems appropriate, to further the mission of the Alliance. Final responsibility for Alliance business always rests with the board of directors. In the event an individual declines a higher office, he/she must resign from the board of directors.

In general, the board of directors has the authority, as vested by the membership, to make decisions for the Alliance. However, there are a series of board of directors actions that are to be submitted to the membership for approval. Approval shall mean a majority tally of the votes returned by the membership:

1. Creation or dissolution of legal entities, including but not limited to, corporations, partnerships, foundations and subsidiaries.
2. Sale of individual stocks held by CVSA in an amount that eliminates the Alliance’s majority stockholder status.
3. Amendments to the North American Standard Out-of-Service Criteria (OOSC), except emergency actions and non-substantive edits, which may include format changes, typographical errors, inadvertent omissions and clarifications.
4. Amendments to the Alliance bylaws.
5. Amendments to the memorandum of understanding.
6. Election of the International Officers pursuant to Article VIII Section II of the bylaws.
7. Major policy changes as defined by the board of directors.
8. Any other matter which four or more of the voting members of the board of directors desire to be submitted to the membership for approval.

Information on the current CVSA board of directors can be located at: www.cvsa.org/about-us-page/about-cvsa/who-we-are/current-leadership/.

Regional/Local Representation

Serving as a region/local president provides the opportunity to have a direct effect on issues that may affect you, your jurisdiction and region. You will help form policies and procedures to improve transportation safety in Canada, Mexico and the U.S. You’ll also be able to bring new ideas and the latest best practices to your jurisdiction and region. And, your participation in an international organization as a leader may enhance the possibility of future promotions and/or employment after retirement.

This is a four-year commitment in which you first serve as region/local vice president for two years and then move up to president for the remaining two years.

Vice President/President

Elections are held at the CVSA Annual Conference and Exhibition for the position of vice president in Regions II and IV during even-numbered years, and in Regions I, III and V during odd-numbered years. The Class II Local Members vice president is elected in even-numbered years. You would serve a two-year term as vice president then automatically progress to the position of president and serve another two-year term. If the president cannot finish his/her term, the vice president would complete that term. Then he/she would also complete the regular two-year term they would have served if the past president had not left. When a president is unable to attend a meeting, workshop or conference, the vice president will perform the president’s duties.

Region/Local Meetings at Workshop and Annual Conference and Exhibition

Prepare an Agenda

Prior to each CVSA Workshop and CVSA Annual Conference and Exhibition, the region/local president must prepare an agenda. This agenda should include reporting results from the board of director meetings. The agendas will be reviewed by the other region presidents at their group meeting, prior to the beginning of the workshop or conference to ensure all information will be covered at each region/local meeting.

Conduct Region/Local Meetings

At each CVSA Workshop and CVSA Annual Conference and Exhibition, there is time allowed for each region to have a meeting. The region/local president will conduct these meetings. Agenda items, informational items, the election of officers and other items will be addressed. You should understand CVSA’s bylaws and operational policies.
Attend Board of Directors Meetings

CVSA Workshop
The CVSA Workshop is held each spring. You will be expected to attend the board of directors’ meetings, usually the day before the CVSA Workshop starts and the day after it ends. You should report back to your region what was discussed at the board of directors’ meetings.

CVSA Annual Conference and Exhibition
The CVSA Annual Conference and Exhibition is held each fall. You will be expected to attend the board of directors’ meetings usually the day before the conference starts and the day after it ends. You should report back to your region what was discussed at the board of directors’ meetings.

Summer Meeting
The summer board of directors meeting is usually held during the North American Inspectors Championship (NAIC). The board of directors usually meets for one day. This provides an opportunity to spend a day or two to assist with NAIC and meet the contestants.

Winter Meeting
The winter board of directors meeting is usually held in Washington, D.C. You should report back to your region what was discussed at the meeting.

Work with Committee Chairs

State/Jurisdiction Representatives
It is your responsibility, as a region president, to assign three voting member representatives to each committee. You will work with the individual committee chair to assign representatives from the region to sit on their committees. If more than three representatives from a region sit on a committee, you must designate which three individuals are the voting members.

Represent Region/Locals on the Board of Directors

Voting Member
The region/local president sits on the board of directors as a voting member representing your region. You are provided an agenda and copies of upcoming issues prior to the board of directors’ meetings. You should be prepared to cast a knowledgeable vote when those issues are presented at the meetings.

Issues
As the representative of the members in your region, you would bring forward issues that a member may have for the board of directors. It is important to provide clear documentation for any issue you bring before the board of directors.

Conference Calls
There will be board of directors’ conference calls on which you will be asked to participate. These calls will be at the expense of your local agency. It is also encouraged that you hold periodic conference calls
with the members in your region to keep them up to date on Alliance activities. CVSA can host these calls for you and can participate, if so desired.

**Work with CVSA Staff**

**Contact Lists**
You will work with the staff to maintain a list of key contacts and other mailing lists.

**Mail Outs**
There will be times when CVSA staff will need you to contact members that have not responded to surveys, ballots or other similar items.

**Communications**

**Contribute Articles for “Guardian”**
CVSA’s quarterly magazine, “Guardian,” features a “Regional News” section that highlights members’ accomplishments, initiatives, best practices, activities, awards, promotions, retirements and other news. We ask that you work with members from your region to provide this information.

**Other Communications**
CVSA has several other communications vehicles for getting information to the members, such as its monthly e-newsletter (Safety Exchange), email distribution, webinars and its website. It is your responsibility to work with the members in your region to communicate to CVSA staff what items are of topical interest to the members, as well as help to solicit individuals for participating in these activities.

**Press Releases**
CVSA press releases may quote a region president on issues or you may be asked questions relating to the press releases sent out by CVSA.

**Local Media**
You may be asked questions by the local media on issues relating to CVSA.

**Communication with CVSA Member Agencies**
There will be times when the region president will need to follow up with the lead person from the member agency and/or associated CVSA agencies to ensure CVSA information is passed on and each jurisdiction was given a fair opportunity to communicate and/or vote on CVSA issues. It is highly-encouraged that a region president keeps a current list of those who attend the CVSA Workshop and CVSA Annual Conference and Exhibition to ensure pertinent information is passed on to the attending agencies.

**Meetings**
You may be asked to attend meetings as a representative of CVSA.
CVSA Staff Region/Locals Liaisons

A CVSA staff member is assigned to each region to help assist you as a resource and with your meeting needs on-site at CVSA events.

Region I – Ivanna Yang  
Region II – Will Schaefer  
Region III – Carlisle Smith  
Region IV – Bill Reese  
Region V – Kerri Wirachowsky  
Locals – Ken Albrecht

Committee Meeting Management

Per the CVSA bylaws, committee meetings are governed by Roberts Rules of Order. A quick reference chart for motions is listed below

<table>
<thead>
<tr>
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</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Close meeting</td>
<td>I move to adjourn</td>
<td>No</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>2</td>
<td>Take break</td>
<td>I move to recess for ...</td>
<td>No</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>3</td>
<td>Register complaint</td>
<td>I rise to a question of privilege</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>4</td>
<td>Make follow agenda</td>
<td>I call for the orders of the day</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>5</td>
<td>Lay aside temporarily</td>
<td>I move to lay the question on the table</td>
<td>No</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>6</td>
<td>Close debate</td>
<td>I move the previous question</td>
<td>No</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>7</td>
<td>Limit or extend debate</td>
<td>I move that debate be limited to ...</td>
<td>No</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>8</td>
<td>Postpone to a certain time</td>
<td>I move to postpone the motion to ...</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>9</td>
<td>Refer to committee</td>
<td>I move to refer the motion to ...</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>10</td>
<td>Modify wording of motion</td>
<td>I move to amend the motion by ...</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>11</td>
<td>Kill main motion</td>
<td>I move that the motion be postponed indefinitely</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>12</td>
<td>Bring business before assembly (a main motion)</td>
<td>I move that [or &quot;to&quot;] ...</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
</tbody>
</table>
Incidental Motions. No order of precedence. These motions arise incidentally and are decided immediately.

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</thead>
<tbody>
<tr>
<td>1</td>
<td>Enforce rules</td>
<td>Point of Order</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>2</td>
<td>Submit matter to assembly</td>
<td>I appeal from the decision of the chair</td>
<td>Yes</td>
<td>Yes</td>
<td>Varies</td>
<td>No</td>
</tr>
<tr>
<td>3</td>
<td>Suspend rules</td>
<td>I move to suspend the rules</td>
<td>No</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>4</td>
<td>Avoid main motion altogether</td>
<td>I object to the consideration of the question</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>5</td>
<td>Divide motion</td>
<td>I move to divide the question</td>
<td>No</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>6</td>
<td>Demand a rising vote</td>
<td>I move for a rising vote</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>7</td>
<td>Parliamentary law question</td>
<td>Parliamentary inquiry</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>8</td>
<td>Request for information</td>
<td>Point of information</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
</tbody>
</table>

Motions That Bring a Question Again Before the Assembly. No order of precedence. Introduce only when nothing else is pending.

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</thead>
<tbody>
<tr>
<td>1</td>
<td>Take matter from table</td>
<td>I move to take from the table ...</td>
<td>No</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>2</td>
<td>Cancel previous action</td>
<td>I move to rescind ...</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>3</td>
<td>Reconsider motion</td>
<td>I move to reconsider ...</td>
<td>No</td>
<td>Yes</td>
<td>Varies</td>
<td>No</td>
</tr>
</tbody>
</table>

Preparing an Agenda

- Provide an agenda with beginning and ending times for the meeting, the meeting room name/number, a list of committee members, and the agenda of topics to be discussed and/or acted on. Templates will be provided by your CVSA staff liaison.

- Sequence agenda items thoughtfully. Start the meeting with agenda topics that will unify the committee; this sets the stage for working together. Early in the meeting is a good time to discuss topics that require mental energy, creativity and clear thinking. Do not put difficult topics back-to-back – people need a break. Make the first few topics after lunch quick-action items. Build in breaks
at logical places, at least every two hours. End the meeting with topics that will unify the committee; people like to leave meetings feeling that they are part of a productive team.

- Do not over schedule the meeting. Provide sufficient but not too much time for each topic. Some chairpersons like timed agendas; others do not. A good approach is to show key times on the agenda, such as breaks and lunch. Having these "markers" lets members know the general pace of discussion the chair anticipates for the meeting.
- Provide at least minimal written background information for each agenda item.
- Indicate whether the item is for discussion only or if action is expected.
- Identify the person who is presenting each item.

**Responsibilities of the Chair**

- Attends all meetings.
- Accepts and supports the committee’s charge.
- Plans committee meetings and agenda with staff.
- Exercises leadership.
- Maintains records and relevant information on committee work. The chair must be sufficiently informed to interact knowledgeably with other committee members and staff.
- Moves members toward participation and decision making.
- Evaluates committee efforts and communicates accomplishments to the committee and to association leadership.

**Qualities of an Effective Chair**

*Communication skills*

- Demonstrates ability to communicate with committee members, staff and other groups.
- Demonstrates willingness to listen (communication is not solely talking).

*Participation*

- Demonstrates active participation and interest in the association.
- Commands prestige and respect from within the industry or profession.
- Has knowledge of the subject in which the committee is involved.
- Thinks in terms of association goals.

*Leadership*

- Commands attention and inspires others.
- Demonstrates ability to create a positive work atmosphere.
- Controls without dominating.
- Understands how the committee fits in to the larger work of the association.
Administrative skills

- Demonstrates willingness to take initiative.
- Demonstrates ability and willingness to carry out responsibilities.
- Supports orderly procedures for conducting work.
- Understands the role of the staff.

The Chairperson’s Role as Facilitator

- Be a facilitator of meetings; don’t "hold court." The committee belongs to the Alliance, not to the chair.
- Guide, mediate, probe and stimulate discussions. Let others hash out ideas; committees are not formed to validate the thinking of the chair or staff.
- Encourage a clash of ideas, but not of personalities. Good decisions are made when committees examine all sides of an issue, but don’t let members personalize the debate. Emotional discussion of an idea is good, but an emotional reaction to a person is bad. When emotions are too high, return the floor to a neutral person, seek a purely factual answer or take a break.
- Prevent one-sided discussions.
- Deal with dysfunctional behaviors. Don’t let a person who is blocking constructive discussion ruin the committee meeting for everyone else. Strategies for dealing with this behavior include confronting the person privately in a caring manner, pointing out the effects of the behavior and suggesting alternative behaviors.
- Keep discussions on track. Periodically restate the issue and the goal of the discussion.
- Monitor participation. Control talkative members and draw out silent members.
- Use well-placed questions, seek points of information and clarification and periodically summarize to keep the discussion focused.
- Be sensitive to the feelings of members. Look for visual and verbal cues to determine if a member is not happy with the discussion, and then deal with this.
- Keep the group focused on the central question and moving toward a decision. Call on the least senior members first to express their views, discussions tend to "close down" after senior members express strong views.
- Seek consensus, but unanimity is not required. Sometimes an idea is compromised by trying to get every person to completely agree.
- Close the meeting by noting achievements.

Tips for Presiding over a Meeting

- Prior to the start of the meeting, identify the voting members (region presidents designate voting members) of the committee, whether a quorum exists (10 or more voting members) and ensure voting members are seated at the table and have voting cards. Each special committee has a maximum of 19 votes:
• Three Class I Members per region
• One Class II Local Member
• Three Class III Associate Members designated by the associate member leadership

• Open the meeting on time.
• Announce the business to be conducted.
• Recognize members who are entitled to talk; discourage breaking in.
• Restate the issue to be voted on before calling for a vote, and explain the consequences of the vote.
• Put all issues to a fair vote. Don't make assumptions about how committee members feel.
• Announce the results of actions taken and explain the follow-through to be taken and by whom.
• Help expedite business. Don't let discussions drift or go on too long.
• Stay with the agenda. Seek the full committee's agreement to change the agenda once it has been announced.
• Close the meeting on time. If the meeting needs to be extended, seek the committee’s agreement.

Meeting Minutes

• Board of directors: A CVSA staff member is responsible for recording minutes of the board of directors. When a CVSA staff member is not present (such as during a closed meeting of the board of directors) this responsibility is assigned to the secretary.

• Regions, committees and programs: Action items and meeting minutes for regions, committees and programs are the responsibility of the region, committee or program secretary (or the chair’s designee).

Tips for Recording Minutes

• Include the date, time and place of the meeting. Note the chairperson's name, members present and absent, and other key people in attendance. Templates will be provided by your CVSA staff liaison.
• Note all formal motions and passage or defeat.
• Note all decisions reached, including motions passed and follow-up actions to be taken, with deadlines for implementation.
• Include a brief summary of discussions. Do not attribute comments to specific members, except where formal motions are introduced.
• Although not generally the case, under some circumstances, especially where there are antitrust concerns, legal review of the meeting report may be required before distribution to committee members.
• Distribute the report to all committee members, including those who did not attend, within three weeks of the meeting.
• Committee minutes should be approved at the next meeting of the committee. A good approach is to send the meeting minutes out immediately after the meeting with a statement to contact the chair or staff liaison if errors are noted.
Delegating – Due to the demands placed on the chair, responsibilities may be delegated to the vice chair, secretary or other members as deemed fit by the chair.

Committees

By actively participating in committees, CVSA members play a critical role in decisions that have an impact on programs, research, policy, regulations, legislation and enforcement policies, procedures and actions. The individuals serving on these committees are dedicated to providing leadership and technical expertise toward improving commercial motor vehicle safety. They are the ones making a difference and are the heart of the Alliance.

Standing Committees

CVSA has three standing (permanent) committees. They are the board of directors, finance committee and elections committee.

The voting members of the board of directors (12 members) shall be comprised of:

(a) The president, vice president and secretary (International Officers)
(b) Region presidents (five)
(c) Locals president (one)
(d) The three most recent past presidents

The finance committee (five members) shall be comprised of:

(a) The vice president (chair)
(b) The secretary
(c) The three region presidents representing regions other than those represented by the vice president and the secretary

The elections committee (three members) shall be comprised of:

(a) The secretary
(b) Class III Associate Member president
(c) One past president, designated by the president

Special Committees

CVSA has nine special committees that provide technical advice and feedback and make recommendations to CVSA’s board of directors. Per the CVSA bylaws, special committees exist at the pleasure of the president.

The special committees include:

Driver-Traffic Enforcement Committee promotes effective traffic enforcement strategies to reduce commercial motor vehicle crashes and provides leadership through uniformity of driver-related safety issues.

Enforcement and Industry Modernization Committee identifies technological advancements that can be leveraged to improve commercial motor vehicle safety by enhancing the performance, quality and uniformity of commercial motor vehicle inspections and transforming enforcement-related activities.
Hazardous Materials Committee provides technical expertise related to hazardous materials/transportation of dangerous goods in an effort to reduce incidents and encourage uniformity and consistency in the application of regulations.

Information Systems Committee serves the information technology needs of commercial motor vehicle safety programs.

Passenger Carrier Committee works toward the goal of an environment free of passenger-carrier crashes on our roadways.

Policy and Regulatory Affairs Committee develops the Alliance’s policy positions and implementation strategies for the agency/department leaders responsible for the coordination and oversight of commercial motor vehicle safety and enforcement programs. The committee also serves as a forum for international regulatory harmonization discussions.

Size and Weight Committee helps establish uniformity of size and weight regulations that will serve the needs of industry while protecting our infrastructures.

Training Committee identifies training needs and develops courses leveraging the latest methodologies and technologies to help achieve excellence in the performance, quality training and uniformity of commercial motor vehicle inspections.

Vehicle Committee focuses on issues associated with the vehicle in an effort to ensure an environment free of commercial motor vehicle incidents on public highways.

Special Committee Leadership Positions

Each special committee has a chair, vice chair and secretary. The chair must be a CVSA Class I Member in good standing and is appointed by the CVSA president. The vice chair must also be a CVSA Class I Member in good standing and is selected by the special committee chair. The secretary can be a CVSA Class I Member, Class II Local Member or Class III Associate Member in good standing and also is appointed by the chair.

Committee Chair Position Description

Basic Function
Consistent with the Alliance’s policy and strategic plan, the committee chair guides the committee in its work, as outlined by the scope of work and charge from the president.

Responsibilities
- With staff, develops a work plan that will allow the committee to effectively and efficiently discharge its responsibilities for the year and is in keeping with the purpose and objectives of the committee.
- With staff, develops agendas and conduct committee meetings.
- Responsible for the timely handling and disposition of issue/requests for action.
- Approves reports of committee meetings before their distribution.
- Works with staff to ensure the work of the committee is carried out between meetings.
- Approves reports on committee activities, including requests to the board of directors for action.
• Reports to the committee on decisions of the board of directors that affect the committee’s work or
activities.
• Where appropriate, guides the committee in proposing products and services that will further the
goals and objectives of the association.
• Where appropriate, makes policy recommendations to the board of directors.

Communications Responsibilities
CVSA has several communications vehicles for getting information to the members: its quarterly print
magazine “Guardian,” bimonthly e-newsletter (Safety Exchange), email distribution, webinars and its
website. It is your responsibility to work with the members on your committee to communicate to CVSA
staff items of topical interest to the members, as well as help to solicit individuals for participation in these
activities. Each committee has its own webpage on the CVSA website, as well as a home in CVSA’s
association management software (AMS) platform, MemberSuite, which is to be maintained and updated.
Each committee chair works with their secretary and CVSA staff liaison to ensure these resources are up
to date with respect to committee activities and other informational items that are pertinent to the
committee’s mandate.

Committee Vice Chair Position Description

Basic Function
Consistent with the Alliance’s policy and strategic plan, the committee vice chair supports the chair in
guiding the committee in its work.

Responsibilities
In the event the chair is unavailable to perform his/her duties, the vice chair presides over all activities of
the committee.

Committee Secretary Position Description

Basic Function
To provide administrative support to the activities of the committee.

Responsibilities
• Records minutes of committee discussions at meetings and during conference calls and other
committee gatherings.
• Facilitates the distribution of reports and other important information to committee members in
support of the committee’s mandate and activities.
• Supports the committee chair in the development of meeting agendas, arranging speakers and other
administrative functions, such as member and voting member lists that are germane to committee
meetings.
• Works with CVSA staff to provide any and all support to committee meetings.
Committee CVSA Staff Liaison Position Description

Basic Function

Serves as an informed resource person to the chair and members of the committee. Assists the chair in facilitating committee discussions and activities which address the committee's charge. Works with the chair to ensure all committee work is consistent with the Alliance's goals and objectives.

Responsibilities

• Provides thorough orientation for each new committee chair, and assists the chair in providing orientation for new and continuing committee members each year.

• Works with the chair to develop a work plan that will allow the committee to effectively and efficiently discharge its mandate and responsibilities.

• Works with the chair and secretary to develop agendas and conduct effective meetings of the committee.

• Works with the secretary to provide administrative support for planning and execution of all committee meetings.

• Works with the committee chair, other committee members and association staff to ensure the work of the committee is carried forth between committee meetings.

• Facilitates communication of committee activities, including requests for action and/or proposed policies, to the chief staff executive and board of directors.

• Reports to the committee on decisions of the board of directors or other Alliance committees that impact the committee's activities.

• Where appropriate, assists the committee in proposing products and services that will further the goals and objectives of the association.

Committee CVSA Staff Liaisons

Board of Directors – Collin Mooney  
Driver-Traffic Enforcement – Bill Reese  
Enforcement and Industry Modernization – Will Schaefer  
Hazardous Materials – Carlisle Smith  
Information Systems – Will Schaefer  
Passenger Carrier – Ken Albrecht  
Policy and Regulatory Affairs – Adrienne Gildea  
Size and Weight – Ivanna Yang  
Training – Kerri Wirachowsky  
Vehicle – Kerri Wirachowsky  
Finance – Richard Williams  
Elections – Adrienne Gildea

A list of the committees, their purpose, objectives and descriptions as well as the makeup of current leadership can be found at www.cvsa.org/committee/committees/.
Programs

All CVSA programs share three core elements: education, enforcement and awareness. Our programs are designed to familiarize drivers, safety managers, government regulators, inspectors, enforcement officers, elected officials and the motoring public about commercial motor vehicle safety issues and their effects.

North American Standard Inspection Program

Approximately four million commercial motor vehicle inspections are conducted every year throughout North America to ensure trucks and buses driving on the highways are operating safely. Specially trained inspectors in each state, jurisdiction and province inspect vehicles based on criteria created by CVSA. There are several levels of inspections, ranging from the most comprehensive Level I Inspection that evaluates both the driver and vehicle to ones with a more specific area of focus, such as hazardous or radioactive materials.

North American Standard Level VI Inspection Program

In partnership with the U.S. Department of Energy, CVSA manages the Level VI Inspection Program, an inspection program for select radiological shipments which includes inspection procedures, enhancements to the North American Standard Level I Inspection, radiological requirements, and the North American Standard Out-of-Service Criteria for transuranic waste and highway route controlled quantities (HRCQ) of radioactive material.

Cooperative Hazardous Materials Enforcement Development

The Cooperative Hazardous Materials Enforcement Development (COHMED) Program works to foster coordination, cooperation and communication between federal, state and local agencies with regulatory and enforcement responsibility for the safe transportation of hazardous materials and the industry that they regulate.

North American Inspectors Championship

Each year, CVSA recognizes the best of the best by inviting member jurisdictions throughout North America to participate in the North American Inspectors Championship (NAIC). NAIC competitors also receive training on the latest commercial motor vehicle safety trends, technologies, standards and inspection procedures while sharing insights, techniques and experiences with other inspectors.

International Roadcheck

International Roadcheck is an annual three-day event when CVSA-certified inspectors conduct compliance, enforcement and educational initiatives targeted at various elements of motor carrier, vehicle and driver safety. International Roadcheck is the largest targeted enforcement program on commercial motor vehicles in the world, with approximately 15 trucks or buses being inspected, on average, every minute from Canada to Mexico during a 72-hour period in early June.

Operation Safe Driver

Operation Safe Driver aims to reduce the number of crashes involving large trucks, buses and cars due to unsafe driver behaviors through commercial motor vehicle traffic enforcement; safety belt enforcement; driver roadside inspections; driver regulatory compliance; implementation of commercial driver educational and awareness programs to the motor carrier population; and increasing awareness to the motoring public about safe operations around commercial motor vehicles.
Operation Airbrake

Operation Airbrake is an international truck and bus brake safety campaign dedicated to improving commercial motor vehicle brake safety throughout North America. Its objective is to reduce the number of crashes caused by faulty braking systems on commercial motor vehicles by conducting roadside inspections and educating drivers, mechanics and others on the importance of proper brake inspection, maintenance and operation.

International Driver Excellence Award

This annual award was developed to recognize the best of the best commercial drivers. It recognizes individuals who go above and beyond the performance of their duties as a commercial motor vehicle driver, distinguishing themselves conspicuously and beyond the call of duty through the achievement of safe operation and compliance carried out with evident distinction for an extended period of time.

Program Chair Position Description

Basic Function

Consistent with the Alliance’s policy and strategic plan, the program chair guides the activities of the program in its work as outlined by the scope of work and charge from the president.

Responsibilities

• With staff, develops a work plan to effectively and efficiently discharge responsibilities in keeping with the purpose and objectives of the program.
• With staff, develops agendas and conducts meetings and conference calls as appropriate.
• Works with staff to ensure program deliverables are carried out on time and within budget.
• With staff, helps to solicit funding and sponsorship in support of program events (as appropriate) and activities.
• Works with staff to ensure the work of the program is carried out.
• Approves reports on program activities, including requests to the board of directors for action.
• Reports to the program on decisions of the board of directors that affect the program’s work or activities.
• Where appropriate, guides the program in proposing products and services that will further the goals and objectives of the association.

Communications Responsibilities

CVSA has several communications vehicles for getting information to the members: its quarterly print magazine “Guardian,” bimonthly e-newsletter (Safety Exchange), email distribution, webinars and its website. It is your responsibility to work with the members participating in the program to communicate to CVSA staff what items are of topical interest to the members, as well as helping to solicit individuals for participating in these activities. Each program has its own webpage on the CVSA website, as well as a home in CVSA’s association management software platform, MemberSuite, which is to be maintained and updated. Each program chair works with their secretary and CVSA staff liaison to ensure these resources
are up to date with respect to program activities and other informational items that are of pertinence to the program’s mandate.

Program Vice Chair or Co-Chair Position Description

Basic Function
Consistent with the Alliance’s policies and strategic plan, the program vice chair or co-chair supports the chair in guiding the program in its work.

Responsibilities
• In the event the chair is unavailable to perform his/her duties, the vice chair or co-chair presides over all activities of the program.

Program CVSA Staff Liaisons

Cooperative Hazardous Materials Enforcement Development – Bill Reese
North American Standard Level VI Inspection Program – Carlisle Smith
North American Inspectors Championship – Kerri Wirachowsky
Operation Safe Driver – Will Schaefer
Operation Airbrake – Will Schaefer
International Roadcheck – Will Schaefer
International Driver Excellence Award – Nicole Leandro

Information about each of CVSA programs can be found at www.cvsa.org/program/programs/.

Surveys

From time to time, CVSA staff and/or leadership will distribute surveys to members, committees or programs. The following guidelines have been approved by the board of directors to assist in evaluating survey requests and gathering information from members on a particular issue. Assessments should be made based on the type of survey, the target respondents and the source of the survey, including those from internal or external entities.

• Survey requests will be submitted to the board of directors by/through the region president, committee or program chair.

• Types of survey requests:
  1. Alliance business needs (strategic plan)
  2. Alliance member request
     a. Provincial/state members
     b. Associate members
     c. Federal government members
  3. Non-members

• A region president, committee or program chair can deny a survey request for surveys that are not relevant to Alliance business.
• Survey requests should include:
  1. Sponsor
  2. Survey objective
  3. Target recipient group
  4. Estimated time required to provide responses (15-20 minutes is the suggested maximum)

• Surveys from non-members will be created by the non-member and after they have compiled results from the survey, those results will be made available to the Alliance. Non-members will be provided with Alliance guidelines.

• Reply timeline – 30 days begin to end after approval.

• The preferred survey question types are yes or no questions or multiple choice rather than longer narrative-response questions. This allows for a better breakdown of the responses for analysis purposes (bar graph, pie chart, percentages, etc.).

• Survey results are to be made available to the membership once the responses are compiled, preferably through a separate survey resource in CVSA’s AMS (MemberSuite).
CVSA Events

January
- COHMED Conference

April
- Spring Board of Directors Meeting
- North American Cargo Securement Harmonization Public Forum
- CVSA Workshop

May
- Operation Airbrake (Unannounced Brake Safety Day)

June
- International Roadcheck

August
- North American Inspectors Championship
- Summer Board of Directors Meeting

September
- Fall Board of Directors Meeting
- CVSA Annual Conference and Exhibition
- Operation Airbrake (Brake Safety Day)

October
- Operation Safe Driver

October or November
- North American Cargo Securement Harmonization Public Forum

December or February
- Winter Board of Directors Meeting

For an up-to-date listing of all CVSA events, visit www.cvsa.org/eventpage/events/.